



Children and youth in Ohio's children services system have rights. The Youth Ombudsman reviews complaints from youth concerned about their rights, their placement, or their care.

### What we **CAN** do:

- Receive complaints from any youth involved in the children services system online: **YouthOmbudsman.ohio.gov** or by calling **1-877-OH-YOUTH**.
- Review complaints and discuss concerns with youth regarding services they are receiving or should be receiving, if they believe their rights are being violated or ignored, or if they have concerns about their living conditions.
- Investigate and work to resolve the complaint. We may even make recommendations on how the system can change to make the situation better for everyone.

### What we **CAN'T** do:

We can't provide legal advice; investigate abuse or neglect; investigate complaints against attorneys, judges, guardians ad litem, or magistrates; change court-ordered decisions; or respond to emergencies. If we can't help with your concern, we will help you get connected to the right place for assistance

Children and Youth are encouraged to reach out to the Youth Ombudsman team.

**Youth Ombudsman**  
PO Box 182133  
Columbus, OH 43218  
**1-877-OH-YOUTH**  
YouthOmbudsman.ohio.gov